

MUHAMMAD HUSNAIN

TECHNICAL SECURITY & SYSTEMS SPECIALIST

Dubai, UAE | +971 50 5677 023 | Email: mhusnain.dev@gmail.com
Portfolio: <https://mhusnain-dev.vercel.app/>

PROFESSIONAL SUMMARY

Technical Security & Systems Specialist with hands-on experience in CCTV surveillance, control room operations, incident reporting, camera status monitoring, security SOP compliance, and operational documentation. Currently supporting security operations at Expo City Dubai, with additional experience in Microsoft Excel reporting, database record management, and high-volume data entry. Technically proficient in HTML, CSS, JavaScript, React/Next.js concepts, GitHub, AI tools, and prompt engineering, with a strong focus on accurate reporting, system awareness, troubleshooting, and technology-enabled security operations.

CORE SKILLS

CCTV Surveillance & Video Monitoring | Security System Operator | Control Room Operations | CCTV Matrix Systems | Incident Detection, Escalation & Reporting | Camera Online/Offline Status Monitoring | Security SOP Compliance | Shift Handover & Daily Occurrence Logs | Access Control Awareness | Fire Alarm Monitoring Awareness | Emergency Coordination | Microsoft Excel Reporting | Data Entry & Database Records | Document Control | Technical Troubleshooting

PROFESSIONAL EXPERIENCE

Security System Operator / CCTV Operator | Expo City Dubai | Feb 2026 - Present

- Monitor CCTV surveillance systems across facility areas to support the protection of people, property, and critical infrastructure.
- Track camera online/offline status, verify suspected technical faults, and escalate CCTV issues to facility management or engineering teams for timely resolution.
- Follow control room SOPs to identify, record, and escalate unauthorized access, suspicious activity, safety concerns, and operational incidents.
- Prepare clear daily occurrence reports, incident reports, shift handovers, and control room logs for management review and operational continuity.
- Coordinate with on-site security teams, facility management, and emergency response personnel during incidents and time-sensitive operational events.
- Maintain working awareness of integrated access control and fire alarm monitoring interfaces to support compliant response to security and life-safety events.

Data Management Specialist / Computer Operator | Rahat Bakers, Islamabad | Jan 2020 - Dec 2022

- Performed high-volume data entry and quality checks to maintain accurate operational records and master databases.
- Created and maintained Microsoft Excel tracking sheets, formulas, and reporting templates for daily operational data and KPI reporting.
- Managed confidential documents and standardized record-keeping practices to improve document retrieval and information accuracy.
- Compiled daily and weekly operational statistics into structured reports used for management review and decision-making.

TECHNICAL & DIGITAL SKILLS

- Microsoft Office: Excel reporting, formulas, spreadsheet management, Word document formatting, PowerPoint presentations, data entry, and digital file organization.
- Web Development: HTML, CSS, JavaScript, responsive web design, React concepts, and Next.js frameworks.
- Digital Tools: GitHub version control, project management workflows, AI productivity tools, prompt engineering, and technical troubleshooting.

TECHNICAL PROJECTS

FireGuard AI - Safety Application | Concept Architect / Developer

- Designed the concept and web interface for an AI-assisted fire-safety application focused on location tracking, safety information, and faster access to operational data.
- Combined practical security and fire-safety workflow knowledge with modern web technologies to support technology-enabled emergency and facility operations.

Personal Professional Digital Portfolio | Developer & Designer

- Built a responsive professional portfolio using semantic HTML, CSS, JavaScript, and modern React/Next.js concepts.
- Used GitHub for version control and project management while applying responsive design and deployment-oriented development practices.

PROFESSIONAL CERTIFICATIONS

Microsoft Office | Sky Institute of Computer Sciences

Developed practical proficiency in Microsoft Word, Excel, PowerPoint, data entry, document formatting, spreadsheet management, formulas, reporting, presentation preparation, and digital file organization for professional office workflows.

SIRA - Security Industry Regulatory Agency | First Security Group, AI Quoz 02

Completed security-industry training covering professional security conduct, observation and reporting, access-control awareness, incident response, emergency procedures, communication, and compliance with UAE site-security requirements.

Security System Operator - CCTV | Aman Training Center

Completed specialized training in CCTV surveillance and control room operations, including camera monitoring, incident identification and escalation, system-status awareness, fault reporting, operational communication, and professional security documentation.

1 Million Prompts Certification | Dubai Government AI Initiative

Completed practical training in prompt engineering and generative AI, including effective prompt design, AI-assisted productivity, task optimization, and responsible use of language-model tools in day-to-day professional workflows.

EDUCATION

Intermediate - Mathematics | Syed Ahmad Shaheed College, Mansehra, Pakistan | 2016

LANGUAGES & ADDITIONAL INFORMATION

English: Professional Proficiency | Urdu: Native | UAE Residence Status: Employment Visa